

A BRIEF COUNSELING CENTER
DBA: Healthy Counseling Center
9507 N. DIVISION, HOLLAND BUILDING SUITE A
SPOKANE WA 99218
Phone# (509) 466-6632 Fax# (509) 466-0117

To Our New and Current patients:

Thank you for choosing A Brief Counseling Center. We realize that you have a choice in medical and mental healthcare providers, and we are pleased that you have chosen to seek care with us. The staff at Healthy Counseling Center strives to exceed expectations in care and service to make your experience with us as comfortable and stress-free as possible. Our goal is to provide quality mental health care in a timely manner. In order to do so, we have implemented some new policy changes. (see attached form)

As you are well aware, the business of providing insurance-based healthcare is increasingly complex and challenging. For our office to operate effectively and provide the best service to you and your family, we need your cooperation with the following policies. Your clear understanding of these policies is very important to us. Please let us know if you have any questions or concerns.

Furthermore, we strive to provide the best medical care for our patients. While we make every effort to provide prompt on-time service, the healthcare needs of everyone do not necessarily lend themselves to an exact schedule. We therefore appreciate your understanding and patience.

For safety reasons, we depend on parents to properly supervise their child(ren) always. Our staff cannot watch your children. Under no circumstances should a child under the age of 12 be left unattended.

Sincerely,

Healthy Counseling Center Management and Staff